



Garden Court Mediation Feedback Form

We would be very grateful if you would take a few moments to let us know more about your experience of mediation. This is to help us improve our service. Thank you.

Please evaluate the following questions	Strongly agree	Agree	Disagree	Strongly disagree
1. My first contact with Garden Court Mediation was professional, helpful and clear	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
2. The arrangement made for my mediation meeting was convenient and I was kept well informed	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
3. Before the mediation began, the mediation process has been explained to me	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
4. During the mediation, I was listened to by my mediator	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
5. I found the mediator neutral, efficient and prepared	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
6. The other participants and myself controlled the decisions made in the mediation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
7. Whether my dispute resulted in agreement or not, I am satisfied that I chose mediation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
8. Overall, I consider mediation to be very good value for money	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
9. I would recommend mediation as a way of resolving disputes to others	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
10. I would recommend using Garden Court Mediation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>



Tell us more about your mediator

Please circle

11. I would use the mediator again

Yes / No

12. I am happy for any of my comments to be used by Garden Court Mediation in their marketing

Yes / No / Yes if anonymous

13. What did you like best about how the mediator conducted the mediation?

14. What do you feel the mediator could have done differently?

General comments

15. Please let us know if there are any other comments you'd like us to consider for future mediations?

Thank you very much for your time in providing us this feedback, your comments are extremely valuable to us.

For our reference only